



GOVERNMENT OF BERMUDA

Ministry of Justice

July 10, 2026

Parliamentary Questions

1. Will the Junior Minister please provide for this Honourable House an update on the purchase of the new Electronic Case Management System to support the management of child support payments that was promised in 2024, and the time line for implementation?

Answer:

The Judiciary Evaluation Team is in the process of completing the comprehensive procurement process for selecting the successful vendor to provide an electronic case management system. The system will support the management of child support payments. The timeline for the implementation can only be set once any contracts are executed between the Judiciary and the successful vendor. The plan is for a phased implementation anticipated to start in 2026. Due to the confidential nature of the procurement process, it is not possible to provide further information.

2. Will the Junior Minister please outline for this Honourable House how the ministry is ensuring timely processing, monitoring and enforcement of child maintenance orders while the new Electronic Case Management System remains outstanding, and what safeguards exist to prevent delays or lapses in payments to parents?

Answer:

The Judiciary is an independent branch of Government. The Ministry does not have the responsibility of ensuring timely processing, monitoring and enforcement of child maintenance orders. The Judiciary is responsible for such systems. The current system, JEMS is being used to manage the child maintenance orders. Once money is paid into Court by one parent and is verified, it is paid out to the other parent/guardian within a matter of days. In respect of the collection of child support payments, the Judiciary 2025 Annual Report stated as follows:

- a. The total amount of child support payments received in 2025 was (\$2,618,648) which is similar to the amount received in 2024 (\$2,737,425). (page 49)
- b. There were 590 matters in which enforcement orders were made for the collection of child support arrears. This was up from 402 matters in 2024. (page 49)
- c. The Family Court is chaired by the Senior Magistrate. The Family and Child Support Section falls under the remit of the Family Support Officer and is

generally supervised by the Enforcement Officer. This Section provides administration for two (2) Family Courts and two (2) Family Court Magistrates. The remaining support staff are an Administrative Assistant and three (3) Court Associates. (page 48)

- d. The Cashier's Office Section are to be commended for their accuracy & steadfastness in the collection of the various fines, fees and **child support** in and for the Magistrates' Court, and their professionalism whilst serving customers, both in person and via the telephone. It is to be noted that all of the substantive Court Associates and by extension the Temporary Relief Court Associates perform relief cashiering duties. They too deserve recognition for their hard work and commitment. It is notable that all of the Court Associates who process the receipt of fees and fines had a phenomenal input accuracy rate of 99% (page 46).
 - e. The Judiciary 2025 Annual Report was published on 30 January 2026 and posted online on that date. It can be found at the link at https://www.gov.bm/files/media-library/20260619/1f3864aa-16336-judiciaryannual-report_v04_online.pdf. Members are invited to read the 2025 Annual Report.
3. Will the Junior Minister please confirm for this Honourable House whether the new Electronic Case Management System will integrate with other government databases, including the Tax Commissioner, Immigration, and Social Insurance, so that the Ministry can more effectively identify, track, and enforce unpaid child support obligations?

Answer:

The new Electronic Case Management System will not integrate, for the time being, with the Tax Commissioner, Immigration and Social Insurance for the purposes of addressing unpaid child support obligations. In due course, in compliance with privacy laws, and the provision of adequate funding, the system can be designed and expanded to implement enhanced features.